

NETGEAR LIFETIME HARDWARE WARRANTY (HK & Macau)

Thank you for selecting NETGEAR products

Important!

The lifetime hardware warranty is provided for NETGEAR ProSafe Ethernet switch which is purchased in Hong Kong and Macau via our authorized resellers after 01 February 2015.

The product is required to register at the distributor's website by filling the product information and customer information in order to entitling the lifetime warranty. The website link is shown below.

<http://www.winco.com.hk/registration>

PRODUCTS COVERED BY THIS WARRANTY

All ProSafe series Ethernet switch is applied.

The Lifetime warranty covers hardware, fans and internal power supplies – not software or external power supplies. Warranty is only valid for the original purchaser, and modifications to product may void the warranty.

RMA PROCEDURE

- 1) Send the defect unit to service center of Authorized Distributor, i.e. Winco (Pacific) Limited
- 2) One-by-one replacement will be instantly carried once the unit is identified to be failure to operate.

WHAT IS NOT COVERED BY THE NETGEAR WARRANTY

This warranty does not apply if the NETGEAR product fails due to damage from shipment, handling, storage, accident, abuse or misuse, or if it has been used or maintained in a manner not conforming to product manual instructions, has been modified in any way, or has had any serial number removed or defaced. Repair or modification of the product by anyone other than NETGEAR or a NETGEAR approved agent will void this warranty.

Winco (Pacific) Limited www.winco.com.hk

NETGEAR Sole Distributor in Hong Kong

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